

Senior Farmers Market Nutrition Program (SFMNP)

Benefits Card Frequently Asked Questions

How to use your Senior Farmers Market Nutrition Program (SFMNP) benefits card

1. Bring your SFMNP benefits card or your [QR code on the SFMNP mobile app](#) to a [participating farmers market or farm store](#).
2. Select your fresh produce or honey.
3. The farmer will scan your QR code using their phone or mobile device.
4. Verify the amount of your purchase and enter your 4-digit PIN*.
5. The farmer will confirm your purchase and you will receive your fresh, local produce or honey!






PIN*: Cards come ready to use with a 4-digit PIN. Your assigned 4-digit PIN uses the two digits of your birth month and last two digits of your birth year (MMYY). Example: July 4, 1963 birthday (07/04/1963) would use PIN 0763

Frequently Asked Questions

Do I need to activate my card?	No , you do not need to activate your card. Newly issued cards are preloaded with an \$80 benefit and a unique PIN that uses your date of birth.
When can I use my benefits?	Your SFMNP benefits can be used from June 1 through October 31 . Please note that benefits do not roll over from year to year. Any unused benefits left on the card cannot be used after October 31.
What is my PIN?	Your SFMNP card comes with a PIN . Your 4-digit PIN is your birth month and year. Example PIN: Birthday - July 4, 1963, PIN: 0763. You will need this 4-digit number to verify your purchases.
Can I change my PIN?	Yes, you can change your PIN by calling 1-844-359-3104. To change your PIN, you will need the 16-digit number on your SFMNP card, your date of birth (in the MMDDYYYY format), and your zip code. Tip: select a PIN that you can easily remember, and don't write this PIN on your card.
What can I buy with my benefits card?	You can use your benefits to buy fresh, nutritious, unprepared, locally grown fruits, vegetables, honey, and fresh cut herbs. You cannot use your SFMNP benefits to buy dried fruits or vegetables, dried herbs, potted fruit or vegetable plants, potted herbs, eggs, meats, cheeses, and seafood.
Where can I use SFMNP benefits?	Look for either of these signs at a participating farmers market. A list of authorized farmers markets and farm stores can be found on the SFMNP mobile app and online under "Where can I use my SFMNP benefits?" at seniorfmnp.com .



<p>How do I check my balance?</p>	<p>Your SFMNP benefits card will have a starting benefit value of \$80. Here are a few ways to check your balance:</p> <ol style="list-style-type: none"> 1. Download the SFMNP mobile app and track your balance using “My Benefits”. 2. Call the “benefit balance” phone number on the back of your SFMNP card at 1-844-359-3104. Note: First-time callers will be asked to set up a PIN. You will need to enter your 16-digit card number, date of birth (MMDDYYYY), and zip code to set your PIN to any 4-digit number. You can use the same PIN (MMYY) if you prefer, or you can choose to change it to something different. 3. Before you make an eligible purchase, participating farmers can also help to check your benefit balance.
<p>What should I do if I can’t find a farmer who will accept my benefits?</p>	<p>If you don’t see any farmers with the “Farmers Market Benefits Welcome Here!” sign, then go to the “Information Booth” which is usually in the middle of the farmers market. Whoever is there will be happy to help you find farmers who accept your SFMNP benefits.</p>
<p>What should I do if I lose my card?</p>	<p>Lost or stolen cards may be replaced. Please contact the local agency where you applied for SFMNP benefits OR call the customer service number (1-800-841-1410) if you have questions about this process.</p>
<p>Can someone else shop for me using this card?</p> 	<p>We encourage you to actively participate in using your benefits to buy fresh produce or honey. However, if you are unable to fully participate in using your benefits, you can designate a representative to make purchases on your behalf. Please fill out and sign a proxy form to designate a representative (scan the QR code to access this form or use the web address below access additional languages). https://www.dshs.wa.gov/altsa/home-and-community-services-publications/senior-farmers-market-nutrition-program-documents-translations</p>
<p>Should I keep my card from last year?</p>	<p>If you had a SFMNP benefits card in 2023, please securely discard or destroy it. A new card will be issued to you in 2024. Please keep your new 2024 card as it may be used next year.</p>
<p>Do I need a computer or smartphone?</p>	<p>No, you only need your SFMNP benefits card QR code and PIN to make a purchase! You are not required to have a smartphone or computer to use your benefits.</p>
<p>How do I get the SFMNP Mobile App and what does it do?</p>	<p>If you have a smartphone or device like an iPad or similar tablet, you can download a mobile app just for your SFMNP benefits. Once you have your SFMNP benefits card, you can download and use the SFMNP app to check your benefits balance, find local markets, view your purchase history, or access additional information and support. Check out the SFMNP Mobile App flyer.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>Apple devices</p> </div> <div style="text-align: center;">  <p>Android devices</p> </div> </div>