**Who to go to with GetCare questions 12-1-21**

**GetCare system questions:** The ADS GetCare Training Team is available to support all King County users in GetCare. Each trainer focuses on specific program areas but can also help with any GetCare question, either directly or by referring you to the right resource. Please feel free to reach out to trainers directly with questions on:

* Logging in to GetCare and linking SAW account
* Navigating GetCare, working with client files, enrollments and service units
* GetCare system questions or issues, or troubleshooting support

Amanda Bates [amanda.bates@seattle.gov](mailto:amanda.bates@seattle.gov)

* Kinship Caregiver Program
* General GetCare questions

Jungmin Lee [Jungmin.Lee@seattle.gov](mailto:Jungmin.Lee@seattle.gov)

* Home Delivered Meals
* Community Living Connections
* Family Caregiver Support Program
* Respite
* General GetCare questions

Aaron Ball [Aaron.Ball@seattle.gov](mailto:Aaron.Ball@seattle.gov)

* Adult Day Health
* Congregate Nutrition
* Health Promotion
* Transportation
* ADS staff (not FCSP)
* General GetCare questions

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**Contract compliance and reporting questions**: If you have questions regarding contract compliance, interpretation of program requirements or program policy questions, please contact your ADS Program Specialist:

Terry Light [terry.light@seattle.gov](mailto:terry.light@seattle.gov) and Sue Siegenthaler [sue.siegenthaler@seattle.gov](mailto:sue.siegenthaler@seattle.gov)

* Community Living Connections
* Family Caregiver Program

Terra McCaffree [terra.mccaffree@seattle.gov](mailto:terra.mccaffree@seattle.gov)

* Home Delivered Meals

Suzy Miller [suzy.miller@seattle.gov](mailto:suzy.miller@seattle.gov)

* Transportation

Carlos Pulido [carlos.pulido@seattle.gov](mailto:carlos.pulido@seattle.gov)

* Kinship Caregiver Program

Ebony Wood [ebony.wood@seattle.gov](mailto:ebony.wood@seattle.gov)

* Congregate Nutrition

Ben Cantrell [benjamin.cantrell@seattle.gov](mailto:benjamin.cantrell@seattle.gov)

* ADS Contracts Supervisor

Milica Veselinovic [milica.veselinovic@seattle.gov](mailto:milica.veselinovic@seattle.gov)

* ADS Contracts Supervisor