Community First Choice / MAC & TSOA Personal Emergency Response System and Add-Ons

Please consult the Long-Term Care Manual, Chapter 7b, CFC, PERS for the most current information related to approving & authorizing PERS services.

Determining PERS Eligibility

PERS standard/basic unit using a landline or using wireless technology

- If the service is necessary to enable the client to secure help in the event of an emergency and if the client:
  - Lives alone in their own home; *or*
  - Is alone, in their home, for significant parts of the day and has no regular provider for extended periods of time; *or*
  - No one in the client's home, including the client, can secure help in an emergency.

PERS Add-Ons:

Three additional devices are available for clients who need more assistance to adhere to their medication regimens and/or to help caregivers keep track of clients who tend to wander.

These add-ons to the basic PERS are paid for under the client's annual Community First Choice budget (as assistive technology) and are tracked by the case manager in the CFC Annual Calculator screen in CARE. The monthly fee for a PERS add-on service is paid with the client's CFC SFY annual limit of $550.

If the cost of the PERS add-on service exceeds the CFC SFY annual limit, an "Exceed CFC Annual Service Limit" ETR must be requested & approved at the local level from the designated authority to cover the cost of the PERS add-on service for the full state fiscal year (July 1st thru June 30th).

Medication Reminders or **Medication Dispenser** eligibility:

- Client must be on CFC or MNIW and eligible for a PERS and
- Client cannot have caregiver available when medications need to be taken and
- Client must be able to take his/her medications independently.
- For the reminder/dispensing unit, the client, family member/caregiver, pharmacy, etc must be able to fill the machine.
- PERS cannot be used solely for the purpose of medication reminders.

GPS tracking device eligibility:

- Client must be on CFC or MNIW and eligible for a PERS and
- Client has a documented history of impaired memory and wandering or exit behavior in "current status" of CARE, or
- Client has a dementia diagnosis and wandering/exit seeking behavior in "current status" in CARE.

Fall Detector eligibility:

High risk of falling determined by the CARE assessment tool for clients fall risk level or by the case manager assessment from a client's doctor, OT, PT, or other medical professional.

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PRO-TIP: Providers use different terminology to describe the same services. Some examples include landline, in-home, and home based (all mean a unit that works only in the home); wireless, cellular, mobile, anywhere (generally all mean a unit that works inside & outside the home), etc.

ads Aging and Disability Services
Area Agency on Aging for Seattle and King County

Community First Choice / MAC & TSOA Personal Emergency Response System and Add-Ons

Provider Name, ProviderOne (P1) Number, and Contact Information	Install Rates, Monthly Rates, Special Services/Add-Ons
American Medical Alert/Connect America **P1# 208958401** Phone: 425-374-1173 Fax: 877-311-9055 Email: Washington.USA@ConnectAmerica.com American Medical Alert/Connect America Referral Form *Uses Language Line for non-English speaking clients.*	**INSTALL:** No installation fee **MONTHLY BASE RATE:** - $30/month: Landline PERS service - $30/month: Wireless PERS *(wireless connection but only works in-home)* - $30/month: Mobile PERS - $5/month: Additional Pendant Service **PERS Add-Ons, Monthly Rate (See LTC Manual on How-To Authorize)**: - $10/month: Fall Detection - $45.00/month: Monitored Medication Reminder/Dispenser
Assured Independence, LLC **P1#111412701** Phone: 800-591-3109 Fax: 888-316-1476 Email: support@assuredindependence.com Assured Independence Secure PERS Enrollment Form Assured Independence Website *Uses translation services for non-English speaking clients.*	**INSTALL:** No installation fees *Door key lockbox available for clients who would like one (no charge)* **MONTHLY BASE RATE:** - $30/month: In-Home PERS - $41/month: Mobile PERS - $41/month: PERS with Voice Activation -$41/month PERS with Large Wall Button **PERS Add-Ons, Monthly Rate (See LTC Manual on How-To Authorize)**: *In-Home PERS Add-On Fees:* -$6/month: Fall Detection *Mobile PERS Add-On Fees:* -$0/month: GPS Tracking -$0/month: Fall Detection -$0/month: Med Reminders (via phone, text, or PERS) -$60/month: Med Manager (secure smart pill box)
MedScope America Corporation **P1# 213984601** Phone: 800-645-2060, Option 1 Fax: 610-896-7233 Email: referrals@medscope.org MedScope Partner Portal/Online Referral Form *Interpreters available in over 200 languages, including response to a pushed button in client's language (select on referral form).*	**INSTALL:** No installation fees **MONTHLY BASE RATE:** - $30/month: PERS service *(all)* - $0/month: Additional Pendant Service - $0/month: Fall Detection *(please note in the "line comment" of the authorization that the unit includes fall detection at no additional cost)* - Does not offer GPS tracking or medication reminder/dispenser add-ons

Community First Choice / MAC & TSOA Personal Emergency Response System and Add-Ons

Provider Name, ProviderOne (P1) Number, and Contact Information	Install Rates, Monthly Rates, Special Services/Add-Ons
Lifeline **P1# 111375201** Phone: 800-368-2925 Fax: 800-548-7695 Lifeline Referral Link *Uses AT&T Language Line for non-English speaking clients.*	**INSTALL:** - $0 Install Fee: Landline & Wireless PERS - $45 Install Fee: Mobile PERS - $40 Install Fee: Medication Dispenser **MONTHLY BASE RATE:** - $30/month: Landline PERS service - $30/month: Wireless PERS *(wireless connection but only works in-home)* - $40/month: Mobile PERS - $5/month: Additional Pendant Service **PERS Add-Ons, Monthly Rate (See LTC Manual on How-To Authorize)**: - $13/month: Fall Detection for Landline & Wireless PERS - $50/month: Medication Dispenser
ResponseLINK, LLC **P1# 111762801** Phone: 866-646-2197 Fax: 877-217-0764 ResponseLINK Referral Form *Uses Language Line for non-English speaking clients*	**INSTALL:** -No installation fees for any client who already has a PERS unit from *any* provider -$35 for all other installations -$15 install fee for each additional pendant **MONTHLY BASE RATE:** - $30/month: Landline PERS service - $35/month: Mobile PERS service - $5/month: Additional Pendant service **PERS Add-Ons, Monthly Rate (See LTC Manual on How-To Authorize)**: - $10/month: Fall Detection Landline PERS - $15/month: Fall Detection Mobile PERS - $24.95/month: Non-Monitored Medication Dispenser - $34.95/month: Monitored Medication Dispenser - $5/month: Additional Medication Dispenser Carousels
SafetyLine **P1# 112026101** Phone: 866-344-4267 Fax: 425-481-6040 Contact: Tasha Shabnow SafetyLine Referral Form SafetyLine Website *Uses Language Line for non-English speaking clients*	**INSTALL:** No installation fees *Free lockbox available, if needed.* **MONTHLY BASE RATE:** - $27.99/month: Landline PERS service - $37.99/month: Mobile PERS service - $5/month: Additional Pendant service (Landline or Mobile) - $10/month: Sip and Puff & Pillow Switches **PERS Add-Ons, Monthly Rate (See LTC Manual on How-To Authorize)**: - $10/month: Fall Detection PERS (all) - $29.99/month: Med Reminder Landline PERS - $39.99/month: Med Reminder Mobile PERS - $2/month: Med Reminder Additional Carousel - $41/month: GPS Tracking

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Provider Name, ProviderOne (P1) Number, and Contact Information	Install Rates, Monthly Rates, Special Services/Add-Ons
Valued Relationships Inc. (VRI) **P1# 111593201** Phone: 800-860-4230 (Ask for Welcome Home Team) Fax:1-800-692-8189 Email: Referrals@vricares.com VRI Referral Form *Uses Language Line for non-English speaking clients*	**INSTALL:** No installation fees **MONTHLY BASE RATE:** - $27/month: Landline PERS service - $32/month: Mobile PERS service - $5/month: Additional Pendant service (Landline or Mobile) **PERS Add-Ons, Monthly Rate (See LTC Manual on How-To Authorize)**: - $5/month: Fall Detection PERS (all) - $25/month: Non-Monitored Med Reminder - $30/month: Monitored Med Reminder - $45/month: GPS Tracking