Community First Choice / MAC & TSOA
Personal Emergency Response System and Add-Ons
Basic PERS & Assistive Technology

When to Authorize

Authorize installation of basic PERS when the service is necessary to enable a high-risk client to secure help in the event of an emergency and the client:

- Lives alone in his/her own home;
- Is alone, in his/her home, for significant parts of the day and have no regular provider for an extended period of time; or
- Has no one in the participant's home, including the participant that can secure help in an emergency

PERS Add-Ons:

Three additional devices are available for clients who need more assistance to adhere to their medication regimens and/or to help caregivers keep track of clients who tend to wander. These add-ons to the basic PERS are paid for under the client’s $550 annual Community First Choice budget (as assistive technology), and are tracked by the case manager in the CFC Annual Calculator screen in CARE.

**Medication Reminders** or **Medication Dispenser** eligibility:

- Client must be on CFC or MNIW and eligible for a PERS
- Client cannot have caregiver available when medications need to be taken
- Client must be able to take his/her medications independently
- For the reminder/dispensing unit, the client, family member/caregiver, pharmacy, etc must be able to fill the machine
- PERS cannot be used solely for the purpose of medication reminders

**GPS tracking device** eligibility:

- Client must be on CFC or MNIW and eligible for a PERS
- Client has a documented history of impaired memory and wandering or exit behavior in "current status" of CARE or
- Client has a dementia diagnosis and wandering/exit seeking behavior in "current status" in CARE

**Fall Detector** eligibility:

- High risk of falling determined by the CARE assessment tool for clients fall risk level or by the case manager assessment from a client's doctor, OT, PT, or other medical professional

### Contracted Providers

**Personal Emergency Response System (PERS)**

**Basic PERS Installation:**
P1 S5160 Max Units: 1 Installation

**Basic PERS Monthly Monitoring:**
P1 S5161 Max Units: 1 per month

**PERS Add-Ons (Assistive Technology):**
P1 S5161 - U2 GPS
P1 S5161 - U1 Fall Detection
P1 S5161 - U3 Medication Reminders/Dispensers

<table>
<thead>
<tr>
<th>Provider #</th>
<th>Provider Name</th>
<th>Contact</th>
<th>Install Rate</th>
<th>Monthly Monitoring Rate</th>
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</thead>
</table>
| P1# 208958401  | **American Medical Alert Corp./Connect America** | Phone: 425-374-1173  
Fax: (877-311-9055)  
Email: Washington.USA@ConnectAmerica.com  
Referral Form: Uses Language Line for non-English speaking clients | No charge for PERS installation  
Brochure | $30.00 PERS landline, wireless and mobile units  
$5.00 additional pendant  
PERS Add-Ons (Assistive Technology):  
$10 Fall Sensor Pendant with PERS or PERS wireless  
$45.00 monitored medication reminder dispenser  
$30.00 GPS |

No charge for PERS installation  
Brochure
<table>
<thead>
<tr>
<th>Company</th>
<th>Address</th>
<th>Phone/Pages/Fax/Email</th>
<th>Basic PERS &amp; Med Dispensers</th>
<th>PERS Add-Ons (Assistive Technology)</th>
<th>MedScope Referral Form</th>
<th>Notes</th>
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</thead>
<tbody>
<tr>
<td><strong>Critical Signal Technologies (CST-LTL)</strong></td>
<td>27475 Meadowbrook Rd., Novi MI 48377</td>
<td>Phone: 888-557-4462 Fax: 800-325-5145</td>
<td>$25.00 Basic PERS, wireless PERS, and medication dispensers with or without monitoring</td>
<td>$22.00 PERS CST Product Brochure&lt;br&gt;$28.00 PERS wireless&lt;br&gt;$5.00 additional pendant&lt;br&gt;&lt;br&gt;PERS Add-Ons (Assistive Technology):&lt;br&gt;$10 Fall Sensor Pendant with PERS or PERS wireless&lt;br&gt;$25.00 MMS 501 monitored medication dispenser CST MMS 501 Dispenser Info&lt;br&gt;$65.00 MMS 502 enhanced monitored medication dispenser (need an ETR) CST MMS 502 Dispenser Brochure&lt;br&gt;$6.00 GPS plus $28 PERS wireless ($34.00 total)</td>
<td>Uses Language Line for non-English speaking clients</td>
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<tr>
<td><strong>MedScope America Corporation</strong></td>
<td>711 Capitol Way S, Ste 204 Olympia, WA 98501</td>
<td>Phone: 800-645-2060, Option 1 Fax: 610-896-7233 Email: <a href="mailto:referrals@medscope.org">referrals@medscope.org</a></td>
<td>No Charge for PERS installation</td>
<td>$30.00 PERS Landline, wireless, and mobile units&lt;br&gt;$0.00 additional pendant&lt;br&gt;&lt;br&gt;PERS Add-Ons (Assistive Technology):&lt;br&gt;$30.00 Fall Sensor Pendant includes PERS unit&lt;br&gt;$30.00 GPS</td>
<td><strong>MedScope Referral Form</strong>&lt;br&gt;Uses Language Line for non-English speaking clients</td>
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<tr>
<td><strong>Phillips Lifeline</strong></td>
<td>111 Lawrence St, MS-29 Framingham, MA 01702 Phillips Consumer Healthcare Solutions</td>
<td>Phone: (800) 368-2925 Fax: (800) 548-7695</td>
<td>No charge for PERS installation on landline &amp; cellular</td>
<td>$30 PERS Landline, Cellular units&lt;br&gt;$40 PERS wireless mobile unit&lt;br&gt;$5.00 additional pendant&lt;br&gt;&lt;br&gt;PERS Add-Ons (Assistive Technology):&lt;br&gt;$13 Auto Alert Fall Sensor Pendant with PERS or PERS wireless&lt;br&gt;$50 PMD - Philips Medication Dispenser need an ETR&lt;br&gt;$45 GPS w/PERS unit (+ $30) = $75 Flyer</td>
<td>Gov't Funded Clients Contact: Gov't Services Team West Flyer&lt;br&gt;Uses AT&amp;T Language Line for non-English speaking clients.</td>
<td>Uses AT&amp;T Language Line for non-English speaking clients.</td>
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| **P1# 111593201** | **ResponseLINK, LLC**  
For Referrals & Billing:  
24 W. 4th St.  
Williamsport, PA 17701-6206 | Phone: 1-866-646-2197  
Fax: (877) 217-0764  
**Referral Form**  
Uses Language Line for non-English speaking clients | No charge for installation for any client who already has a PERS unit from any provider  
$35 for all installations  
$15 each additional pendant needed in the household | **How to Authorize**  
$30 PERS  
$35 Wireless PERS  
$5 additional pendant  
**PERS Add-Ons (Assistive Technology)**  
$10 Fall Sensor Pendant with basic PERS; $15 with wireless PERS  
$34.95 MedLINK monitored medication dispenser  
$5.00 each additional MedLINK medication dispenser carousel  
$35 KELSI GPS tracking pendant |
| **P1# 112026101** | **SafetyLine**  
P.O Box 821033,  
Kenmore, WA 98028 | Phone: 1-866-344-4267  
Fax: 425-481-6040  
**Referral Form**  
**Referral Form - MedLine**  
**Website**  
Uses Language Line for non-English speaking clients | No charge for installation for any client who already has a PERS unit from any provider.  
$30.00 Basic PERS, GSM wireless PERS, GPS and MedLine with or without monitoring | **How to Authorize**  
$27.99 PERS  
$37.99 PERS wireless and $37.99 PERS Anywhere Wireless unit  
$5.00 additional pendant  
**PERS Add-Ons (Assistive Technology):**  
$10 Fall Sensor Pendant with PERS or PERS wireless  
$29.99 MedLine monitored medication dispenser; $39.99 wireless dispenser  
$2.00 each additional MedLine medication dispenser carousel  
$41.00 GPS tracking pendant |
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<tr>
<th>VRI (Valued Relationships Inc.)</th>
<th>1400 Commerce Center Drive</th>
<th>Franklin, OH, 45005</th>
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<tbody>
<tr>
<td>Phone: 1-800-860-4230 (Ask for Welcome Home Team)</td>
<td>Fax:1-800-692-8189 Email: <a href="mailto:Referrals@vriciares.com">Referrals@vriciares.com</a></td>
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<td>$5.00 Fall Sensor Pendant with PERS or PERS wireless</td>
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<td>$15.00 monitored medication reminder dispenser with PERS</td>
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<td>$30.00 medication reminder dispenser with PERS unit</td>
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<td>$45.00 GPS Flyer</td>
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Aging and Disability Services
Area Agency on Aging for Seattle and King County

Revised 7/8/20