Advisory Council Meeting Minutes
June 8, 2018

Members Present

- Mayor David Baker
- Florence Klein
- Cindy Snyder
- Jenny Becker
- Larry Low
- Lorna Stone
- Ava Frisinger
- Kathe Matrone
- Diana Thompson
- Zelda Foxall
- Mac McIntosh
- Sue Weston
- Molly Holmes
- June Michel
- Dick Woo
- CM Debora Juarez
- Tom Minty
- Andrea Sawczuk

Others present:
- **Guests:** Jenny Ap, Multicultural Families; Michael Woo, Kin On Community Care Network; Jan Voit, PT, TAI Chi Juan: Moving for Better Balance Master Trainer
- **AAA Staff:** Lori Sanford, Andrea Yip, Brent Butler, Maria Langlais, Myles Brooks, Sarah Damas, Mary Pat O’Leary, Karen Winston
- **King County Staff:** Mary Snodgrass

I. Welcome and Introductions: Ava Frisinger

II. Program: ADS Case Management Partnerships with First Responders

Representatives from the Seattle Fire Department, Redmond Fire Department and Kirkland Fire Department staff and ADS Case Managers were on hand to provide information about how the partnerships and collaborations between ADS and first responders improve the lives of older adults and save tax payer dollars.

**Presenters**
- Jon Ehrenfeld – Seattle Fire Department, Low Acuity Alarm Program
- Ashley Clayton, ADS Case Manager
- Captain Pete Ubaldi, Seattle Fire Department, Medic 1
- Audrey Powers, ADS Case Manager
- Nancy Tillman, ADS Case Manager – East King County
Aging and Disability Services has developed partnerships with the fire departments in Seattle, Redmond, and Kirkland to reduce the number of “Low Acuity Alarms” --calls for services that do not present an immediate danger to life, health, or property. Low acuity alarms become an issue when fire units responding are unavailable for fires, rescues, or serious medical emergencies. The calls often result in unnecessary transport to hospital emergency departments, which stresses the medical system and may not provide the right level of care for the patient.

The partnership with ADS addresses the growing burden of non-emergent calls by improving fire unit availability and providing enhanced services to individuals calling with lower acuity complaints. Case managers perform:

- Outreach and engagement with high-utilizing individuals, many are already engaged in multiple systems and are homeless.
- Individuals are referred to resources and services to reduce the number of non-emergent calls.
- Education, training, and resources for organizations such as homeless shelters, assisted living facilities, medical clinics, and senior living facilities to reduce the number of calls.

Data from the Low Acuity Program determines trends, city-wide patterns, and location breakdowns. Positive working relationships are established neighboring fire departments, healthcare services, Seattle and King County government agencies, nonprofits, and others.

Seattle Fire Department and ADS also developed the Vulnerable Adult Program, a partnership which identifies adult abuse, neglect and self-neglect among isolated, and under-served populations. Case managers intervene to provide short-term engagement, crisis management and referrals.

See attached PowerPoint for data and program details.

III. Business Meeting

A. Minutes: Approved as written.

B. Partner Updates
King County: Mary Snodgrass, Department of Community and Human Services reported. The King County Senior Center RFQ closed at midnight yesterday. 38 applications were submitted. The reviewers will receive applications online by Monday and the committee will reconvene on June 25th to provide their feedback and recommendations. We are looking forward to seeing some of the creative ideas programs have proposed!
A Raters Orientation was held on Wednesday in preparation for the next steps in Senior Center Request for proposal process. Lorna and Andrea represented the Advisory Council.

C. Committee Reports

a. Planning and Allocations Committee (Dick Woo)

Advisory Council Bylaws: A motion was made and passed to approve the revised Advisory Council Bylaws. The approved bylaws incorporated feedback from the May Advisory Council meeting and two additional recommendations from the P&A committee:
- The phrase “gender identity, sexual orientation” was added to Article 3 (Composition of the Advisory Council).
- The P&A committee decided to remain “silent” on residency requirements and instead will leave it to the appointing body to approve non-King County residents on a case by case basis.

Advisory Council Orientation recommendations:
- Placing the Orientation on the Advisory Council web site and include links.
- Reorder the table of contents/topics
- Update the job description and role of members
- Identify mentors for new members
- Make use of Skype and telephone access for meetings when members are unable to attend or must commute from long distances.
- Review the on line Advisory Council tool kit

b. Advocacy Committee – See attached meeting minutes (June Michel)

c. State Council on Aging (SCOA) – No meeting (Ava Frisinger)

d. NW Universal Design / Age Friendly Seattle (Irene Stewart)

The Northwest Universal Design Council is sponsoring a special presentation about Designing for Special Populations on Tuesday, July 24, 2018, 9:30–11:30 a.m. Bertha Knight Landes Room, Seattle City Hall. Seattle Environmental Works and Community Design Center and SMR Architects, leaders in designing multi-family housing, will team up to present opportunities and challenges of designing for special populations. The presentation will look at a variety of housing types such as homeless supportive housing, homeless shelters, housing for veterans, housing for people with traumatic brain injury, and more. RSVP: surveymonkey.com/r/NWUDC072418
e. **Mayor's Council of African American Elders (MCAAE)** (Tricia Diamond)
Concern over increased taxes on African American households. Challenges regarding housing and the communities' reluctance to participate in programs available to assist residents. [KING 5 story on Gentrification in Tacoma](#).

f. **Director's Report** (Cathy Knight)
Cathy is a member of the governing Board for King County’s Accountable Community of Health (ACH), HealthierHere, which received a federal Medicaid Waiver to integrate physical and behavioral health. The ACH will act as the intermediary for health care plans and community providers to transform care in our region by focusing on disease prevention, improving overall population health, and improving quality of life and well-being care to Medicaid recipients.

IV. Announcements

   PSARA protesting mothers separated from their children this Saturday, 1:30 PM at 2425 S 200th, Angle Lake.

V. Adjourn @ 2:00 p.m.