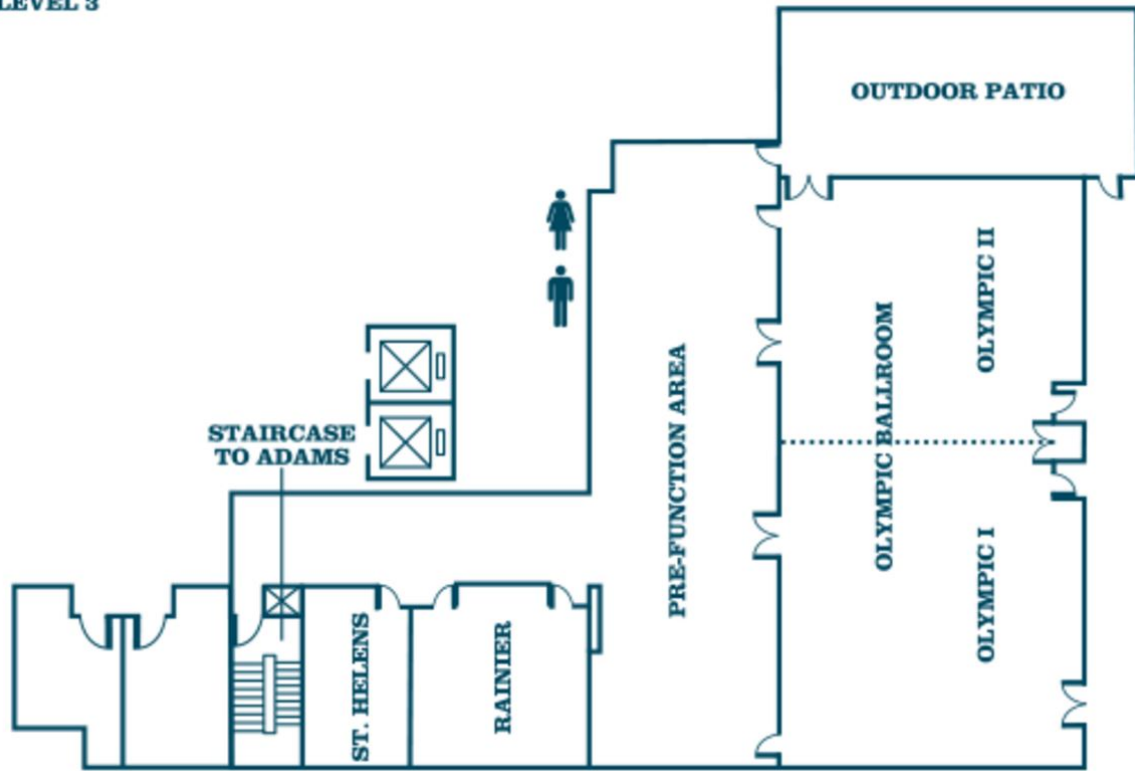




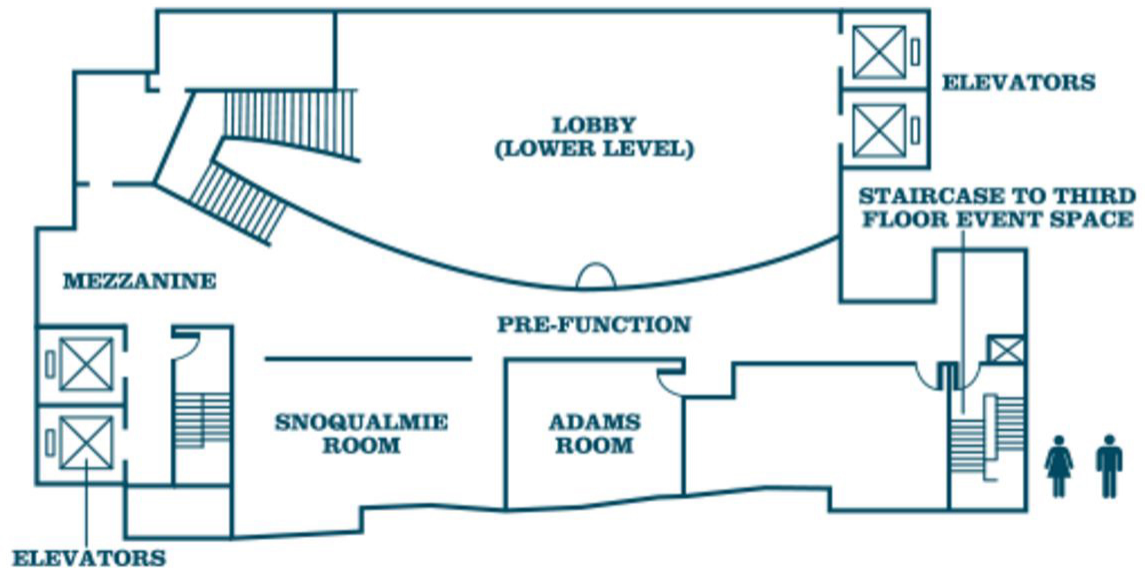
Care Transitions: We're All In It Together CONFERENCE

May 10, 2017
Four Points by Sheraton Seattle Airport South
Des Moines, Washington

LEVEL 3



LEVEL 2





May 10, 2017

Dear Conference Participants:

Thank you for attending Care Transitions: We're All In It Together, our 2017 care transitions conference. We are pleased to have community partners committed to improving health care quality and reducing hospitalizations.

In 2011, Aging and Disability Services reached out to several south King County hospitals that were particularly challenged by higher rates of chronic illness among area residents and 30-day Medicare readmission rates that exceeded the state average. Since then, our efforts have expanded to include health care providers throughout the county.

Today's conference is our sixth related to health care quality since 2011. We continue to be grateful for generous sponsor support, which has kept conference registration fees low. Please see the list near the back of this program.

Aging & Disability Services—the Area Agency on Aging (AAA) for King County—is part of the Aging Network that was established under the Older Americans Act in 1973 to respond to the needs of Americans 60 and over in every local community across the nation. We are one of 13 AAAs in Washington state that provide a range of options that allow older adults to choose the home and community-based services and living arrangements that suit them best. We are also working to create communities that support people throughout their lifespan, regardless of age or ability.

Each Area Agency on Aging provides free, confidential assistance for adults facing aging and/or disability issues. You can connect your patients or clients with community resources and service options, when and where they are needed, using the service in your area. Following is contact information for Snohomish, King, and Pierce county services, but remember, these services exist at Area Agencies on Aging across the United States.

**Aging and Disability Resources
of Snohomish County**
www.adrhelpp.org

**Community Living Connections
—Seattle & King County**
www.communitylivingconnections.org

**Pierce Community
Connections**
www.pierceadrc.org

Thank you again for attending the conference. Together we make a difference!

Sincerely,

Maureen Linehan
Director, Aging and Disability Services
The Area Agency on Aging for Seattle and King County

Care Transitions: We're All In It Together

AGENDA AT A GLANCE

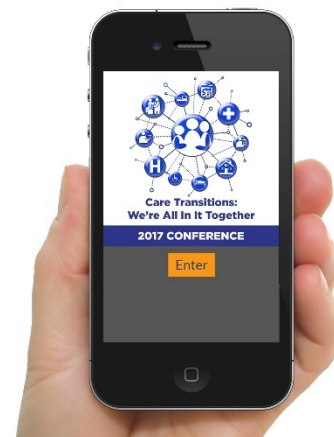
7:00 a.m. Conference Opens

Sign in at the registration table near the elevators.

Visit the Exhibit Hall (Level 3 Pre-Function Area) to complete your We're All In It Together passport.

Enjoy a healthy breakfast buffet, which includes vegetarian and gluten free options.

Read session descriptions and speaker bios at www.conventionready.com/ctc2017/. For handouts, log in to the app using the code that was e-mailed to registered participants.



For session descriptions and presenter bios, visit

www.conventionready.com/ctc2017/

8:00 a.m. Welcome

David Sarju, Seattle Human Services Department
Ingrid McDonald, MPP, Public Health—Seattle & King County

8:10 a.m. Remarks by Hon. Karen Keiser

State Senator, 33rd Legislative District

8:20 a.m. Keynote Presenter: Tim McNeill

9:20 a.m. Morning Break

Visit the Exhibit Hall to complete your We're All In It Together passport.

9:35 a.m. CONCURRENT SESSIONS	Solving Big Problems with Distributed Teams	Arun Kumar & Joy Paulus	St. Helens (level 3)
	Recognizing and Responding to Moral Distress	Elizabeth Vig	Rainier (level 3)
	View Through a Two-Way Mirror: Recognizing the Person in the Provider in Person-Centered Team-Based Care	Paul Ciechanowski	Olympic (level 3)
	Making Medical Recommendations for the Best Care Possible: Why Hospice and Palliative Care Advocacy is Everyone's Job	Tanya Engstrom, Gina Gwerder & Bethany Kapp	Adams (level 2)

10:35 a.m. Mid-Morning Break

Visit the Exhibit Hall to complete your We're All In It Together passport.

10:45 a.m. CONCURRENT SESSIONS	Solving Big Problems with Distributed Teams (continued from above)		St. Helens (level 3)
	Age-Related Hearing Loss: Innovated Changes in Practice and Policy	Kelly Tremblay & Margaret Wallhagen	Adams (level 2)
	An Intimate Look at Aging	Ken Ryan	Rainier (level 3)
	Innovative Payment Models and Opportunities: Care Transitions and Beyond	Tim McNeill	Olympic (level 3)

Care Transitions: We're All In It Together

AGENDA AT A GLANCE

11:45 a.m. Lunch

Lunch breakfast includes vegetarian and gluten free options.

12:45 p.m. Exhibit Hall & Networking

Visit the Exhibit Hall to complete your We're All In It Together passport.

1:15 p.m. CONCURRENT SESSIONS	Practice Transformation to 2021 and Beyond	Wei-Lin Huang & Maria Klemesrud	Adams (level 2)
	Teaching Effectively: Considerations When Teaching Older Adults	Bonnie Ronan	Rainier (level 3)
	It Takes a Village: Improving Care Transitions for Patients with Dementia	Jullie Gray	Olympic 2 (level 3)
	The Medicaid Health Home Program	Sarah Addison, Karen Fitzharris & Cindy Spain	Olympic 1 (level 3)

2:15 p.m. Afternoon Break

Visit the Exhibit Hall to complete your We're All In It Together passport.

2:30 p.m. CONCURRENT SESSIONS	A Day in the Life of a Primary Care Team	Jeri Craine, Tami Davis-Ward, Nanette Guild, Kimberly Herner, Jackie Shreve-Swaner & Rhea Smith	Olympic 2 (level 3)
	Transitions of Care in Patients with Kidney Disease. Can We Do Better?	Leanna Tyshler	Rainier (level 3)
	Health Care & Housing: Partners in Healthy Aging	Robert Bowery, LeighBeth Merrick, Ruben Rivera-Jackman & Anita Souza	Olympic 1 (level 3)
	The Purposeful Engagement of Home Care Partners	Gretchen Anderson, Carolyn Bonner, Rob Krause & Susan Miller	Adams (level 2)

3:30 p.m. Break & Reconvene

Visit the Exhibit Hall to complete your We're All In It Together passport. Reconvene in Olympic Hall for closing comments and a gift basket drawing.

3:40 p.m. Conference Wrap-up

3:55 p.m. Gift Basket Drawing

Must be present to win.

4 p.m. Conference Ends

Have a safe journey home!



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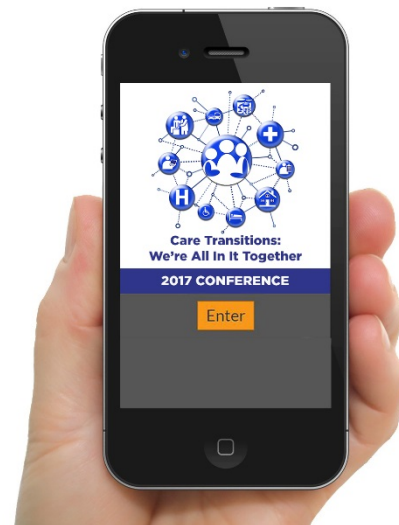
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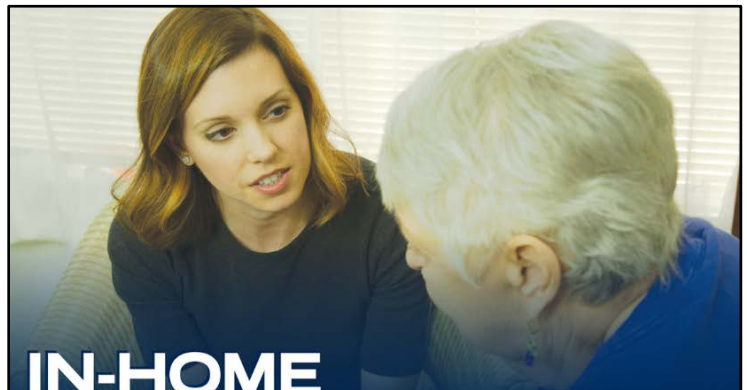
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Questions about the Americans with Disabilities Act?

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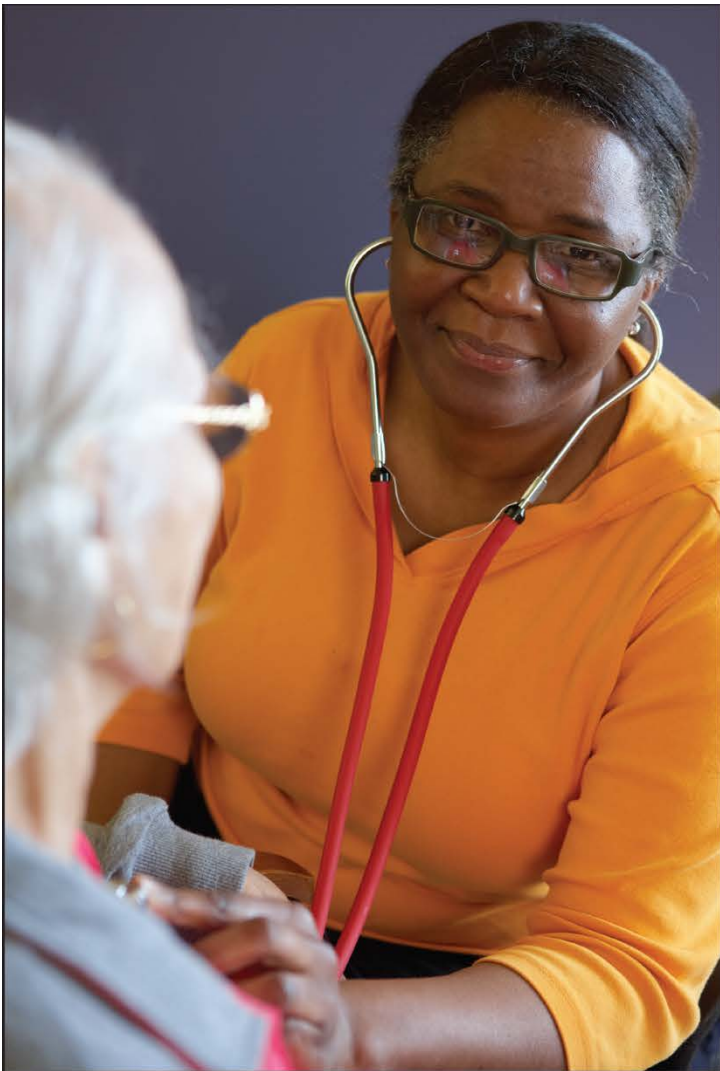
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AARP Washington fought for the CARE Act because supporting caregivers is a top priority for all of us. We hope you will tear out the CARE Act cards below, and place them in your and your loved one's wallets. That way, you'll both have important information about this new law available when you need it most.

For more information about caregiving resources, visit the Community Living Connections (www.washingtoncommunitylivingconnections.org) or call AARP's Caregiver Resource Center at 877-333-5885.

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**I ♥
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NOTES

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