

2014 REPORT CARD

2014 Goal	2014 Final	✓	2014 Objectives and Comments
Serve 240 Healthy Options clients per year; For AAA clients receiving CT, reduce hospital readmission within 30 days by 40%	370 Healthy Options; 37% Prevented a hospital readmission within 30 days	100%	<p>Strengthen relationships with area hospitals and health care providers, and provide care transitions coaching and other interventions, to support reduction of unnecessary hospital readmissions.</p> <p>ADS served 370 Healthy Options clients through a transitional care contract with CHPW. Of the 82 AAA clients referred for transitional care, 37% prevented a hospital readmission within 30 days.</p>
1 Presentation per year	3 Lunch & Learn workshops	100%	<p>Increase awareness about fall risk among community-dwelling older adults by conducting falls prevention presentations to ADS staff and other relevant healthcare professional groups.</p> <p>ADS planners conducted three “Lunch & Learn” fall prevention workshops during September for Renton senior residents at Golden Pines and Houser Terrace, and for City of Seattle employees. A combined total of 60 individuals participated in the workshops. Of the attendees, two-thirds were age 65 and older, 25 percent were males and many were family caregivers. An article entitled “Strong Today, Falls Free Tomorrow” was also featured in an online monthly newsletter AgeWise King County.</p>
10 to 12 Consultations	7	70%	<p>Partner with Harborview Falls Prevention Clinic to conduct monthly consultations about clients with a six month or greater history of falls.</p> <p>During 2014, Dr. Elizabeth Phelan, founding director of the Fall Prevention Clinic at Harborview Medical Center, conducted seven consultations with ADS case managers.</p>
6 Dental clinics in SHA buildings; 38 Clients served	10 Dental clinics; 114 Clients served	100%	<p>Partner with the Mobile Dental Clinic to target eligible case management clients at-risk for poor oral hygiene.</p> <p>During 2014, 10 dental clinics were completed and served 114 older adults at-risk for poor oral hygiene.</p>
750 Assessments & care plans	828 Completed assessments	100%	<p>Provide a TCARE assessment and care plan to family caregivers who show moderate to significant caregiver burden.</p> <p>During 2014, the total number of TCARE assessment and care plans completed is 828.</p>

2014 REPORT CARD

2014 Goal	2014 Final	✓	2014 Objectives and Comments
Ongoing advocacy		100%	<p>Advocate to increase language capacity and class schedules and to reduce class size for home care independent provider training to better meet the language needs and training requirements of the independent provider workforce.</p> <p>For limited English proficiency (LEP) students, 2014 activities included:</p> <ul style="list-style-type: none"> • Conducted a comprehensive analysis of where LEP students reside to better understand class access needs for LEP students; • Developed a commitment to deliver 12 languages in relevant WA state counties; • Increased the number of refresher courses offered to assist with preparing students for the certification exam; • Conducted outreach to employers with large LEP students to better understand the training needs.
Ongoing coordination		100%	<p>Work with the Elder Abuse Council to increase coordination among service and criminal justice agencies.</p> <ul style="list-style-type: none"> • From 2012 to 2014, ADS Case Management staff provided assistance to 245 clients who experienced abuse, neglect or financial exploitation. This includes direct case management services and consultations with staff and providers. • ADS was recognized in a King County and City of Seattle proclamations for World Elder Abuse Awareness Day in June 2014. • Staff attends monthly King County Elder Abuse Council meetings and participated on a planning committee for WA State’s 11th Annual Conference. • In November 2014, ADS staff was interviewed by KUOW in a segment to raise awareness about elder abuse. • In September 2014, ADS received \$50,000 from the Seattle Fire Department (SFD) and King County Emergency Medical Services (EMS) to designate 1FTE Case Manager to respond to reports of abuse and neglect, identified by SFD. Project partners include the UW School of Public Health, Seattle Police Dept. and Adult Protective Services. The goal of the pilot is to increase SFD’s mandatory reporting of vulnerable adults and provide a coordinated response.
1 Meeting per year	3 Meetings were held, including one in a rural community	100%	<p>Conduct outreach activities within diverse communities by coordinating at least one ADS Advisory Council meeting a year with a focus on older people and adults with disabilities who reside in East and South King County areas.</p> <p>The Advisory Council’s March 2014 meeting was held at the Central Area Senior Center. An in-depth presentation was provided about Alzheimer’s disease, care options and culturally competent care. Bob LeRoy, Executive Director, from the Alzheimer’s Association was the guest speaker. In May, the Advisory Council meeting was held in the International District, at the International Community Health Clinic (ICHS). The presentation focused on ICHS services; health disparities among immigrant and refugee communities; and how health services respond to uninsured populations. For September, the AC meeting was held on Vashon Island. The topic was Alzheimer’s Disease and featured a documentary called “<i>The Forgetting: A Portrait of Alzheimer’s Disease.</i>”</p>